# SEVA BHARATI MAHAVIDYALAYA 

(A multi-faculty college affiliated to Vidyasagar University and funded by UGC \& Govt. of W.B.)
Vill. \& P.O.-Kapgari: P.S.-Jamboni: Dist.-Jhargram (W.B.): Pin.-721505

## FEEDBACK ANALYSIS REPORT FEEDBACK COLLECTED FROM THE STUDENTS

On
Curriculum, Teaching-Learning, Evaluation, Support System \& Infrastructure


## Prepared By

The Internal Quality Assurance Cell (IQAC), Seva Bharatí Mahavídyalaya
SESSION: 2019-20

FEEDBACK ANALYSIS: STUDENTS TOTAL FEEDBACK RECEVED: 121

| Sl. No. | Name of the Programmes | No. of Resonances |
| ---: | :--- | ---: |
| $\mathbf{1}$ | B.A. Hons. in Bengali |  |
| $\mathbf{2}$ | B.A. Hons. in English | 9 |
| $\mathbf{3}$ | B.A. Hons. in History | 7 |
| $\mathbf{4}$ | B.A. Hons. in Philosophy | 17 |
| $\mathbf{5}$ | B.A. Hons. in Sanskrit | 3 |
| $\mathbf{6}$ | B.A. Hons. in Santali | 4 |
| $\mathbf{7}$ | B.A. General | 14 |
| $\mathbf{8}$ | B.Sc. Hons. in Anthropology | 29 |
| $\mathbf{9}$ | B.Sc. Hons. in Geography | 3 |
| $\mathbf{1 0}$ | B.Sc. Hons. in Mathematics | 8 |
| $\mathbf{1 1}$ | B.Sc. Hons. in Chemistry | 5 |
| $\mathbf{1 2}$ | B.Sc. General | 3 |
| $\mathbf{1 3}$ | B.Com. Hons. in Accountancy | 9 |
| $\mathbf{1 4}$ | B.P.Ed. | 0 |
|  | Total | 10 |
|  |  | $\mathbf{1 2 1}$ |



FEEDBACK ON CURRICULUM AND COURSE

| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Curriculum and Syllabus are | 75 | 33 | 13 | 0 | 0 | 121 |
| need based |  |  |  |  |  |  |
| Feedback frequency in Percentage | 62 | 27 | 11 | 0 | 0 | 100 |

## Curriculum and Syllabus are need based



Excellent
■ Very Good
Good

- Fair
- Poor

| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| The course outcomes are well <br> defined and clear | 78 | 31 | 12 | 0 | 0 | 121 |
| Feedback frequency in Percentage | 64 | 26 | 10 | 0 | 0 | 100 |

## The course outcomes are well defined and clear



| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| The course has good balance <br> between theory and <br> application | 52 | 64 | 5 | 0 | 0 | 121 |
| Feedback frequency in <br> Percentage |  |  |  |  |  |  |

The course has good balance between theory and application


■ Excellent
■ Very Good

- Good
- Fair

Poor

| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Breadth and depth of course <br> content | 74 | 42 | 5 | 0 | 0 | 121 |
| Feedback frequency in <br> Percentage | 61 | 35 | 4 | 0 | 0 | 100 |



Table. 6 The books prescribed as reference materials are relevant, updated and appropriate feedback responses report

| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| The books prescribed as <br> reference materials are <br> relevant, updated and <br> appropriate | 85 | 32 | 4 | 0 | 0 | 121 |
| Feedback frequency in <br> Percentage |  |  |  |  |  |  |

## The books prescribed as reference materials are relevant, updated and appropriate



| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Allocation of the hours and <br> credits to courses | 93 | 26 | 2 | 0 | 0 | 121 |
| Feedback frequency in <br> Percentage | 77 | 21 | 2 | 0 | 0 | 100 |

## Allocation of the hours and credits to courses



| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Learning value (in terms of <br> knowledge, concepts, manual <br> skills, analytical abilities and <br> broadening perspectives) | 53 | 66 | 2 | 0 | 0 | 121 |
| Feedback frequency in <br> Percentage |  |  |  |  |  |  |

> Learning value (in terms of knowledge, concepts, manual skills, analytical abilities and broadening perspectives)

$\square$ Excellent
$\square$ Very Good
$\square$ Good
$\square$ Fair
$\square$ Poor

FEEDBACK ON SUPPORT SYSTEM

| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Function of the Anti-Ragging <br> Cell and ICC in the college in <br> case of ragging/cyber bullying | 80 | 36 | 4 | 1 | 0 | 121 |
| Feedback frequency in <br> Percentage | 66 | 30 | 3 | 1 | 0 | 100 |

## Function of the Anti-Ragging Cell and ICC in the college in case of ragging/cyber bullying



| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Role of Grievance Redressal <br> Cell | 68 | 44 | 6 | 3 | 0 | 121 |
| Feedback frequency in <br> Percentage | 56 | 36 | 5 | 5 | 0 | 100 |



| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Activities of NSS and NCC <br> Units | 79 | 34 | 7 | 1 | 0 | 121 |
| Feedback frequency in <br> Percentage | 65 | 28 | 6 | 1 | 0 | 100 |



| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Availability of Awards/ <br> Scholarships/ Free ships/ <br> Concession etc. in the college | 102 | 18 | 2 | 0 | 0 | 121 |
| Feedback frequency in <br> Percentage | 83 | 15 | 2 | 0 | 0 | 100 |



| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Extension activities | 21 | 42 | 50 | 8 | 0 | 121 |
| Feedback frequency in <br> Percentage | 17 | 35 | 41 | 7 | 0 | 100 |

## Extension activities


$\square$ Excellent
$\square$ Very Good
$\square$ Good
$\square$ Fair
$\square$ Poor

| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Circulation of information <br> and Notices regarding | 86 | 21 | 11 |  |  |  |
| Admission/ commencement of <br> class/ examination/ fee <br> payment/ scholarship/ <br> webinars/ conferences <br> communicated to students <br> through various means |  |  |  |  |  | 0 |
| Feedback frequency in <br> Percentage |  |  |  |  |  |  |

## Circulation of information and Notices regarding Admission/ commencement of class/ examination/ fee payment/ scholarship/ webinars/ conferences...



Excellent

- Very Good

Good

- Fair
$\square$ Poor

FEEDBACK ON TEACHING, LEARNING AND EVALUATION

| Parameter | 85 to <br> $100 \%$ | 70 to <br> $84 \%$ | 55 to <br> $69 \%$ | 30 to <br> $54 \%$ | Below <br> $30 \%$ | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| How much of the syllabus <br> was covered in the class? | 71 | 23 | 17 | 4 | 0 | 121 |
| Feedback frequency in <br> Percentage | 62 | 20 | 15 |  | 4 | 0 |



| Parameter | Thoroughl y | Satisfactori ly | Poorly | Indifferentl y | Won't teach at all | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| How well did the teachers prepare for the classes? | 60 | 58 | 3 | 0 | 0 | 121 |
| Feedback frequency in Percentage | 50 | 48 | 2 | 0 | 0 | 100 |

## How well did the teachers prepare for the classes?



- Thoroughly

■ Satisfactorily

- Poorly
- Indifferently
- Won't teach at all

| Parameter | Always effective | Sometimes effective | Just satisfactorily | Generally ineffective | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| How well were the teachers able to communicate? | 70 | 48 | 3 | 0 | 121 |
| Feedback frequency in Percentage | 58 | 40 | 2 | 0 | 100 |



## Fairness of the internal evaluation process by the teachers.



- Always fair

■ Usually fair

- Sometimes unfair

■ Usually unfair

- Unfair

| Parameter | Strongly <br> agree | Agree | Neutral | Disagree | Strongly <br> disagree | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Teachers encourage you to <br> participate in extracurricular <br> activities. | 66 |  | 54 | 1 | 0 | 0 | 121

## Teachers encourage you to participate in extracurricular activities.



- Strongly agree
$\square$ Agree
- Neutral

Disagree

- Strongly disagree

| Parameter | To a <br> great <br> extent | Moderate | Some <br> what | Very <br> little | Not at <br> all | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Efforts are made by the <br> institute/teachers to inculcate <br> soft skills, life skills and <br> employability skills to make <br> you ready for the world of <br> work. | 46 | 68 |  | 7 | 0 | 0 |
| Feedback frequency in <br> Percentage |  |  |  |  |  |  |

> Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

$\square$ To a great extent
$\square$ Moderate
$\square$ Some what
$\square$ Very little
$\square$ Not at all

| Parameter | Excellent | Very <br> Good | Good | Average | Below <br> Average | Total |
| :---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Use of Teaching Aids and <br> ICT to facilitate teaching. | 7 | 17 | 63 | 34 | 0 | 121 |
| Feedback frequency in <br> Percentage |  | 6 | 14 | 52 | 28 | 0 |


| Parameter | Regularly | Sometimes | Never | I did not <br> attend <br> class | Total |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Online/Offline classes were <br> conducted by the <br> department according to <br> the Time Table. | 112 |  | 9 | 0 |  |
| Feedback frequency in <br> Percentage |  |  |  |  | 121 |

## Online/Offline classes were conducted by the department according to the Time Table.



| Parameter | Yes | No | Can not <br> Say | Total |
| :--- | :--- | :--- | :--- | :--- |
| Were you provided with the syllabus <br> at the beginning of the semester? | 121 |  | 0 | 0 |
| Feedback frequency in Percentage |  |  |  | 121 |

## Were you provided with the syllabus at the beginning of the semester?



- Yes
- No
- Can not Say

| Parameter | Strongly <br> agree | Agree | Neutral | Disagree | Strongly <br> disagree | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| The overall quality of <br> teaching-learning process in <br> your institute is very good. | 13 | 104 | 4 | 0 | 0 | 121 |
| Feedback frequency in <br> Percentage |  |  |  |  |  |  |

## The overall quality of teaching-learning process in your institute is very good.



```
                                    Strongly agree
                                    \square Agree
                                    ~ Neutral
                                    Disagree
                                    \squareStrongly disagree
```

FEEDBACK ON INFRASTRUCTURE AND ADMINISTRATION

| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| College Website is helpful <br> and updated | 32 | 53 | 23 | 13 | 0 | 121 |
| Feedback frequency in <br> Percentage | 26 | 44 | 19 | 11 | 0 | 100 |

## College Website is helpful and updated


$\square$ Excellent
$\square$ Very Good
$\square$ Good
$\square$ Fair
$\square$ Poor

| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | :--- | :--- | :--- | :--- | ---: | ---: |
| Hostel facilities in the college | 13 | 35 | 50 | 23 | 0 | 156 |
| Feedback frequency in <br> Percentage | 11 | 29 | 41 | 19 | 0 | 100 |



| Parameter | Excellent | $\begin{array}{l}\text { Very } \\ \text { Good }\end{array}$ | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| $\begin{array}{l}\text { Building and infrastructural } \\ \text { facilities in the college }\end{array}$ | 8 | 17 | 52 | 44 | 0 | 121 |
| $\begin{array}{l}\text { Feedback frequency in } \\ \text { Percentage }\end{array}$ | 7 | 14 | 43 |  | 36 | 0 |$] 100$



| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Availability of the clean drinking <br> water in the college | 9 | 21 | 39 | 52 | 0 | 121 |
| Feedback frequency in <br> Percentage | 8 | 17 | 32 | 43 | 0 | 100 |

## Availability of the clean drinking water in the college



$$
\begin{aligned}
& \square \text { Excellent } \\
& \square \text { Very Good } \\
& \text { Good } \\
& \text { Fair } \\
& \text { Poor }
\end{aligned}
$$

| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Library services in the college | 11 | 22 | 46 | 42 | 0 | 121 |
| Feedback frequency in <br> Percentage | 9 | 18 | 38 | 35 | 0 | 100 |

Library services in the college


Excellent
■ Very Good
Good

- Fair
- Poor

| Parameter | Excellent | Very <br> Good | Good | Fair | Poor | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Classrooms are clean and well <br> maintained | 15 | 28 | 60 | 18 | 0 | 121 |
| Feedback frequency in <br> Percentage | 12 | 23 | 50 | 15 | 0 | 100 |

## Classrooms are clean and well maintained



\author{

- Excellent <br> - Very Good <br> Good <br> - Fair <br> - Poor
}

